

Mobile on Gateway

Employee Lookup Productivity Mobile Application - Introduction

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Employee Lookup Productivity Mobile Application

Deliver out-of-the-box feed-centric and search-centric mobile applications for RIM and iPhone on existing SAP landscapes with high security and manageability.



Employee Lookup main features

Find and Communicate w/ Employees – search pattern



- Search and View Employee's profiles
- View Recent Items
- Add and Organize Favorites
- Display Organizational Structure
- Outbound and inbound integration from native email, voice calls, address book and calendar (on Blackberry).

Employee Lookup

User Story 1 - overview

- You are about to visit a new team for a meeting. You will work together in the near future, but so far you only know the name of one colleague in that team.
- Before the meeting you would like to get familiar with their team set-up and create a positive first impression on your appearance by recognizing them when meeting face-to-face.
- You look up the colleague who you know, view the details and check the organizational chart for the pictures and relations.
- You save your key future contacts into your favorites.
- Shortly before the meeting you go over the saved favorites to get familiar with their faces

NOTE: The screenshots in the following sections are taken on a real corporate Blackberry device running the SAP Employee Lookup mobile application as it is today.

User story 1

Search – part 1

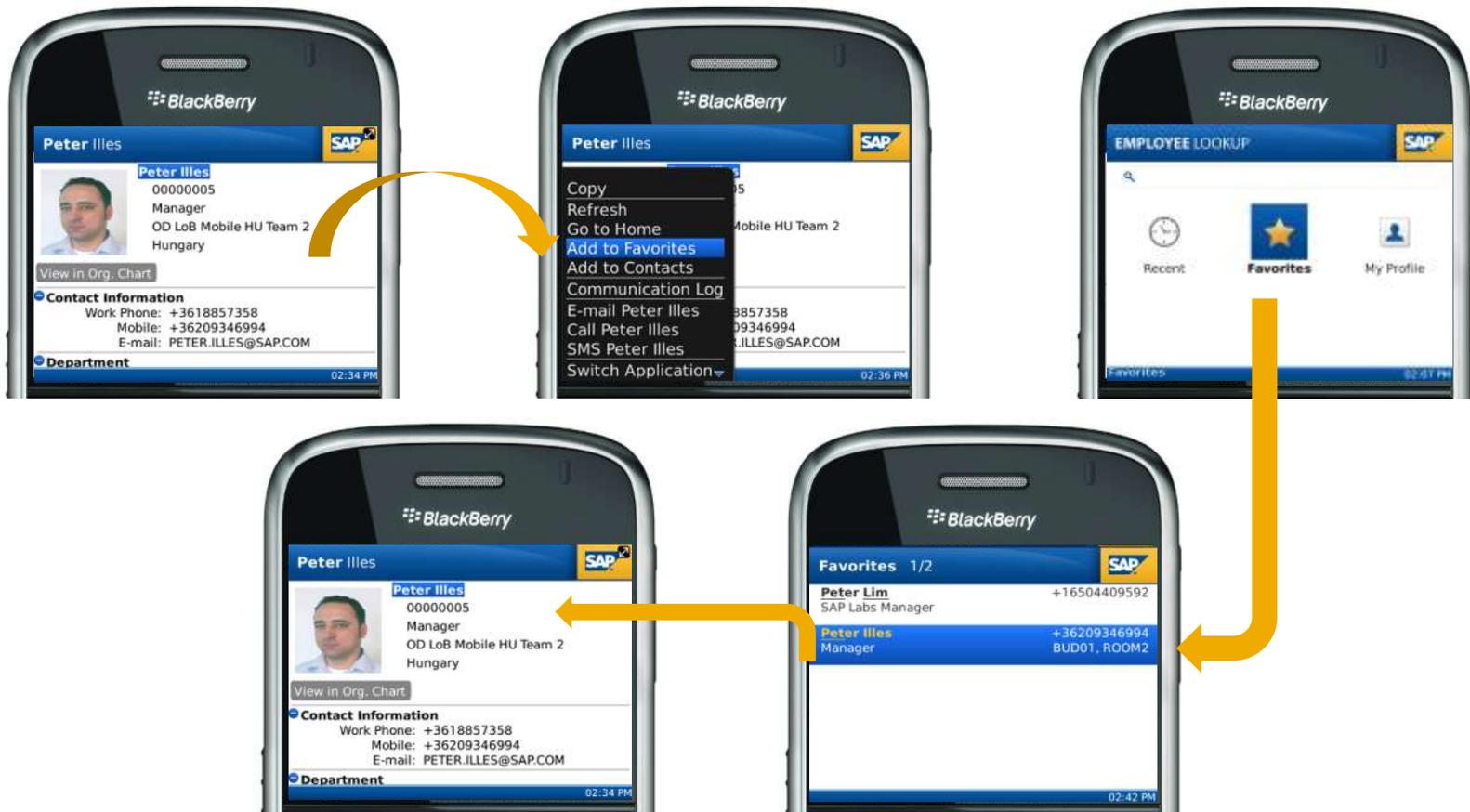
- You look up the colleague who you know, view the details and check the organizational chart for the pictures and relations.



User story 1

Search – part 2

- You save your key future contacts into your favorites.
- Shortly before the meeting you go over the favorites to get familiar with the faces



Employee Lookup

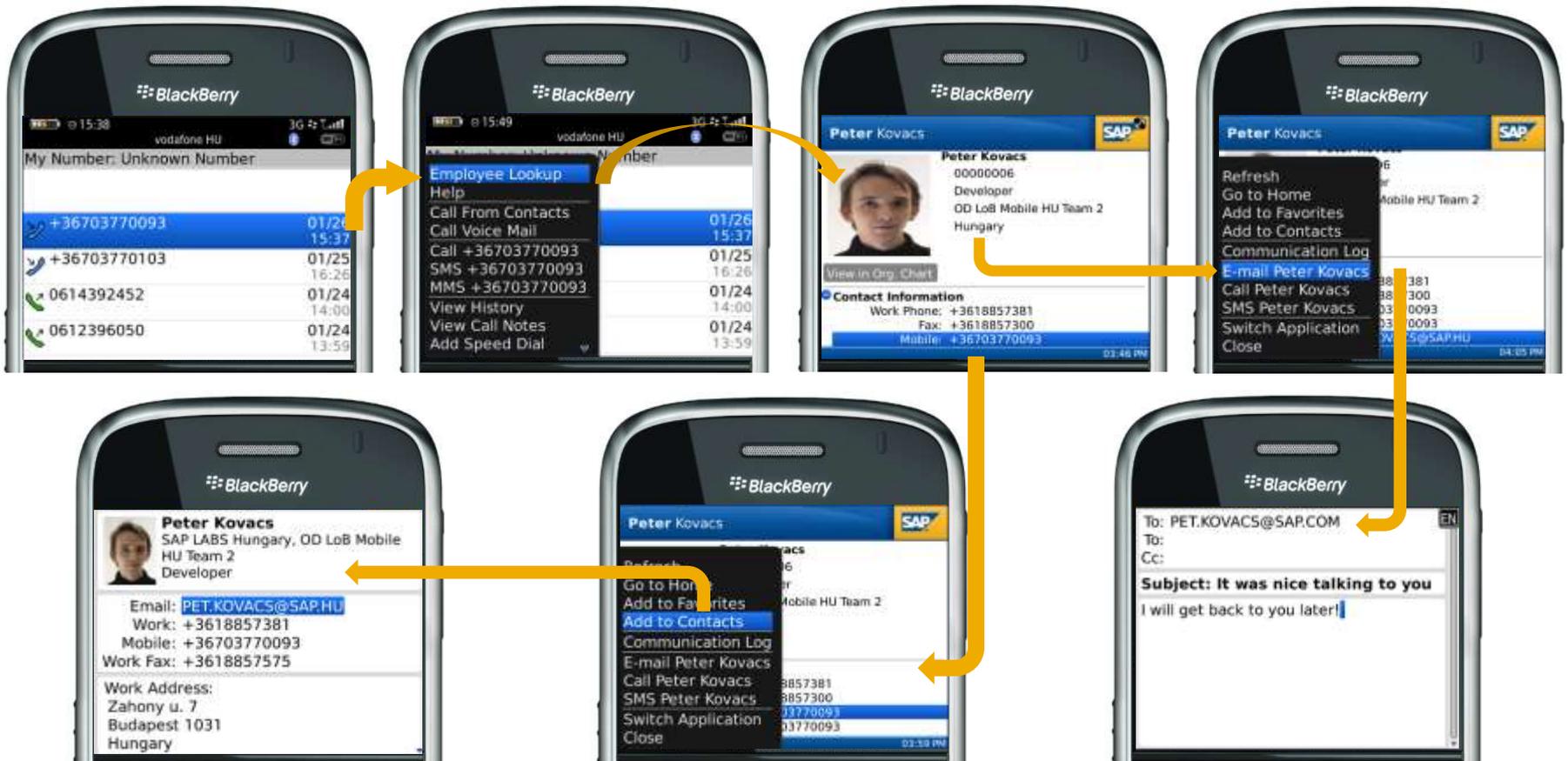
User Story 2 - overview

- Somebody calls you up from your company, and you only have a few seconds to answer the call. You have difficulties understanding his strange name, and you promise a follow-up, but he hangs up the call before you could ask his name once again.
- You enter the call log, and look him up via the phone number in the log.
- You find all the contact details of this person, and send out a quick email.
- For later communication you decide to add him into your local Blackberry contacts
- You return to the call log and to the email app to double-check that his phone number and email are replaced by his name retrieved from the SAP backend.
- A few days later you decide to contact him again, and look him up from your recent contacts, and re-cap his personal and organizational details.
- You would also like to re-cap your recent communication history.

User story 2

Inbound and outbound communication – part 1

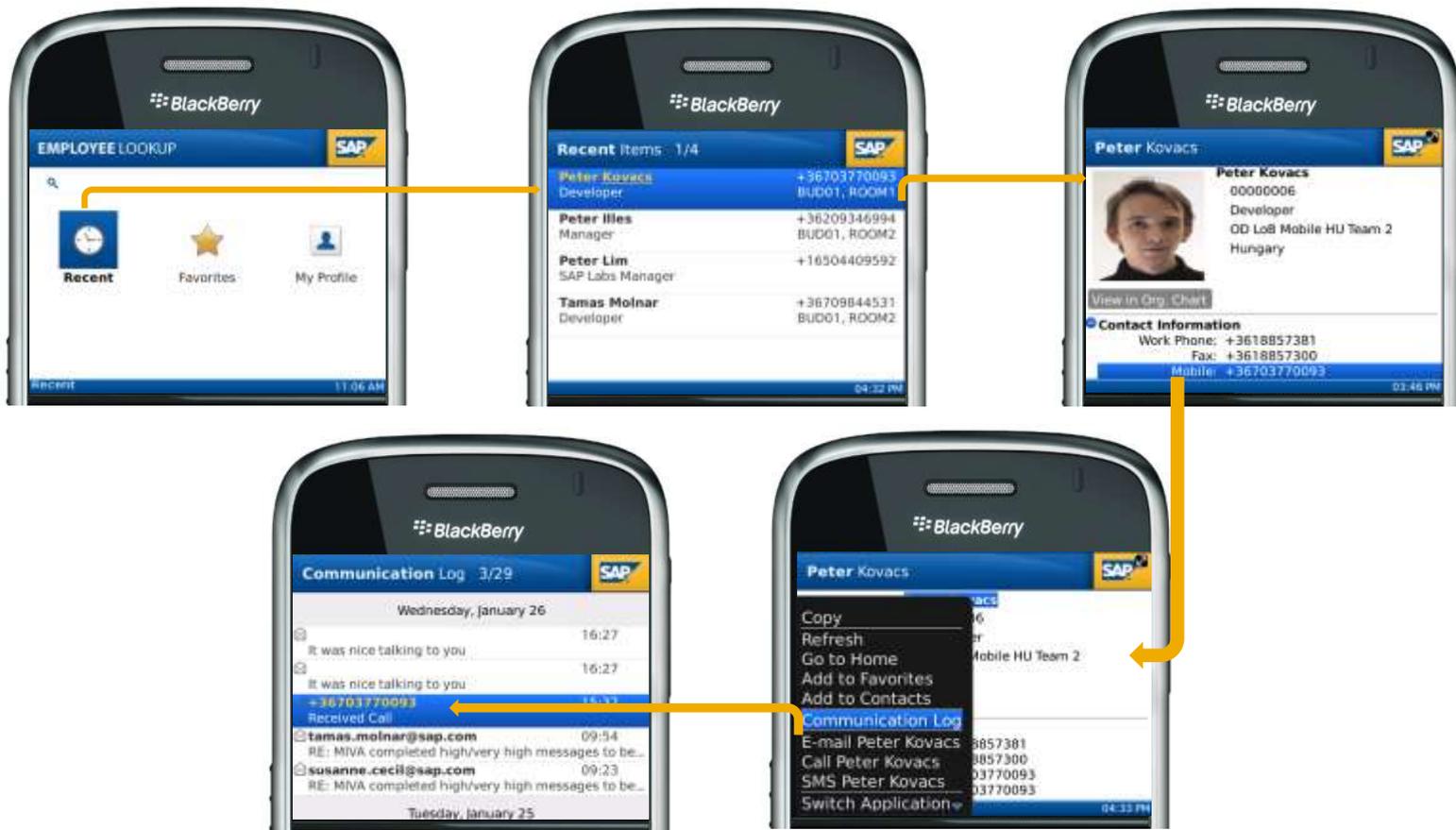
- You enter the call log, and look him up via the phone number in the log.
- You find all the contact details of this person, and send out a quick email. You decide to add him into your local Blackberry contacts



User story 2

Inbound and outbound communication – part 2

- A few days later you decide to contact him again, and look him up from your recent contacts, and re-cap his personal and organizational details.
- You would also like to re-cap your recent communication history.



Technical components needed

Required to get it work

- HCM non-modifying add-on
- Gateway ABAP backend to connect your HCM with Rainbow
- Rainbow to support mobile device provisioning
- Blackberry or Iphone devices to consume the application

More details are available on request about the landscape, setup and architecture





Thank You!

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